

P21784.A04



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : M. PLAN

Group Art Unit 2645

Appln. No : 10/084,176

Examiner: G. GAUTHIER

Filed : February 28, 2002

For : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

COMPLETION OF RECORD

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir :

On August 13, 2002, Applicant filed an Information Disclosure Statement in the above-captioned matter. In the Information Disclosure Statement, two screenshots, "Interactive Voice Response (IVR)" and "Professional Voice Over for Telephone Systems" were brought to the Examiner's attention, copies thereof were provided to the Examiner, and a Form PTO-1449 was also provided.

In the Office Action dated July 1, 2003, the Examiner stated that these two documents were not included with the Information Disclosure Statement. For the convenience of the Examiner, Applicant is including copies of these documents, along with a Form PTO-1449, concurrently with the Reply under 37 C.F.R. §1.111. Applicant

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respectfully requests the Examiner initial the appropriate spaces on the PTO-Form 1449 and return a copy of the same with the next Official Action in this application.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully submitted,
M. PLAN

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October 1, 2003
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